



# VINYL SIDING TRANSFERABLE LIFETIME LIMITED WARRANTY Non-Prorated Including Hail & Fade Protection

Continental Manufacturing LLC, produces Vinyl Siding, Soffit and Accessories (Products) in accordance with high standards and strict quality controls using quality raw materials for years of maintenance-free use.

## WHAT DOES THIS WARRANTY COVER AND FOR HOW LONG?

**Lifetime Limited Warranty.** Continental Manufacturing LLC (Continental) warrants exclusively to you, the original purchaser of Products, for as long as the original purchaser is living and is the owner of the property to which our products were applied, that the vinyl siding will not peel, rot, blister, rust, flake, chip, crack, or corrode when subject to normal and proper use and installed according to our specifications.

The lifetime coverage offered by this warranty is designed to cover individual homeowners only. If you are an individual homeowner, this Lifetime Limited Warranty lasts for the life of the property on which the Products were originally applied (Property) for as long as you own the Property. If you are not an individual (e.g. school, church, government, partnerships, trusts, corporation, condominium, unincorporated association, or public entity, etc.), the warranty period will be 50 years from the date of the original installation of the Products on the Property, prorated as indicated in the Warranty Protection Schedule below. This Lifetime Limited Warranty may be transferred with the Property. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation of the Products on the Property, prorated in accordance with the Warranty Protection Schedule below.

**Limited Hail Damage Warranty.** Continental provides a limited hail damage warranty on the Products. The warranty will last as long as Continental's Lifetime Limited Warranty lasts, and upon transfer with the Property, shall continue based upon the coverage terms for Continental's Lifetime Limited Warranty.

This Warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this Warranty.

**Limited Fade Warranty.** Continental warrants the Products against excessive fade for a limited period. Excessive fade is more than normal fading, after cleaning with the recommended solution, which is in excess of a change in color greater than four (4) Hunter units as determined by Continental. The Limited Fade Warranty does not apply to custom colors of siding and accessories. The Limited Fade Warranty will last as long as Continental's Limited Lifetime Warranty but is not transferable.

## WHAT WILL WE DO?

You must notify Continental in accordance with the notice requirements outlined below, and we must verify the complaint. Upon proper notification and validation, we will undertake the following:

**Lifetime Limited Warranty.** At our sole option, we will either repair, replace, refinish or refund to you the value of the Products found to be defective (or prorated if this Warranty is transferred). Our obligations under this Warranty will in no event exceed the original purchase price of the installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

**Limited Hail Damage Warranty.** It is the homeowner's responsibility to pursue the cost of repair or replacement of damaged material through your homeowner's insurance or all other applicable insurance coverage. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that is necessary to replace the Product on your Property which was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the cost of replacement Product for the damaged Product. Any additional costs and expense beyond these amounts are your responsibility. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product.

**Limited Fade Warranty.** At our sole option, we will either repair, replace, refinish or refund to you the value of the Products found to be defective. Our obligations under this warranty will in no event exceed the original purchase price of the installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement, or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

## LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitations to incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state.

## HOW DO YOU REGISTER YOUR WARRANTY?

The attached warranty registration card should be completed, signed by the original purchaser and returned to Continental, 800 S Wellington, Richmond, MO. 64085 within 30 days after the original installation has been completed. This confirmation is of benefit to you, especially if your original proof of purchase is lost.

## HOW DO YOU TRANSFER YOUR WARRANTY?

You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the warranty registration number (if available), the address of the property, the name and mailing address (if different) of the new owners and the date of transfer. The notice should be sent to Continental Manufacturing, 800 S Wellington, Richmond, MO. 64085. Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

## HOW DO YOU SUBMIT A WARRANTY CLAIM?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered. Send your claim to: Continental, Warranty Claims Dept., 800 S Wellington, Richmond, MO. 64085. Include your name, address, phone number, warranty registration number (if known), the date of the original installation, and a description of the claimed defect along with the date the defect was discovered. Continental will provide notification of any additional information and physical evidence that may be required to process your claim.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM CONTINENTAL WILL VOID THIS WARRANTY.

## WHAT THIS WARRANTY DOESN'T COVER.

This Warranty does not cover:

- siding used in roofing applications;
- damage of any kind resulting from faulty or improper installation;
- structural shrinkage, settlement, shifting, or distortion of the property structure;
- misuse, abuse, or vandalism;
- accidental damage;
- airborne stains, mold and mildew accumulation;
- exposure to harmful chemicals, vapors, acid rain, (including harmful cleaning compounds and pesticides);
- fire, lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
- surface deterioration due to air pollution;
- impact of foreign objects;
- failure to provide reasonable and necessary maintenance of the Products (see Care and Maintenance);
- distortion or warping due to unusual or excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, foil sheathing, roofing materials, pools, decks, blacktop, or concrete materials);
- normal weathering is the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to gradually fade, chalk, or accumulate dirt or stains, exposure to the elements will cause gradual, uniform change over time; the degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control;
- products that have been painted or altered in any way without written authorization from Continental;
- any other causes beyond our reasonable control.

## OTHER LIMITATIONS

This warranty covers only genuine Continental Vinyl Siding, Vinyl Soffit, and Vinyl Accessories. Due to normal weathering, replacement Products may differ in gloss and color from the originally installed Products.

Continental reserves the right to discontinue or make changes in any of our products, designs, or colors, at any installed are time and without notice or liability. If for any reason, Products of the type originally no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and value.

There are no warranties on these Products other than as set forth in this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products.

Continental EXCLUDES AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY, OR ANY OTHER ORAL, WRITTEN OR IMPLIED WARRANTY THAT MAY APPLY TO YOUR PURCHASE, AS IT RELATES TO OUR PRODUCTS.

THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

## WARRANTY COVERAGE SCHEDULE

Number of years From Date of Original Installation to Date of Claim	Percentage of Purchase Price of Originally Installed Products Found to Be Defective for Which Continental Will Be Responsible
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**During the original purchaser's Ownership of the Property 100%**

Subsequent owners and others covered by a 50-year prorated warranty:

0-5 years	100%
6 years	90%
7 years	80%
8 years	70%
9 years	60%
10 years	50%
11 years	40%
12 years	30%
13 years	20%
14-50 years	10%

## CARE AND MAINTENANCE

Continental's vinyl siding resists most common household stains like oil and grease but it will become dirty like any other product that is exposed to atmospheric conditions. If your siding needs cleaning, we recommend the following procedures. Use an occasional washing with clear water using a garden hose and soft-bristled brush. For heavy dirt wash in the manner above, but use the following solution: 1/3 cup detergent (Tide for example) with 2/3 cup Trisodium Phosphate (Soilax, for example) and 1 gallon of water. If mildew has appeared use the following: 1/3 cup detergent (Tide for example) with 2/3 cup Trisodium Phosphate (Soilax for example) with 1 quart sodium hypochlorite 5% solution (Clorox for example) with 3 quarts water.

**CAUTION** Do not exceed the recommended concentrations of cleaners. To do so can cause damage to the Products' surface. Avoid skin and eye contact with the solution, and in all cases follow manufacturer's instructions for the use of cleaning compounds and solutions. Test any cleaner on an inconspicuous area before applying to major areas. Avoid use of abrasive type cleaners and strong solvents.

#### **IMPORTANT FIRE SAFETY INFORMATION**

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect vinyl building materials from fire. Rigid vinyl siding is made from organic materials and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues and combustible materials, such as dry leaves, mulch and trash, away from vinyl siding.

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